cricket™

Clear and Simple Quick Start Guide

HTC Desire® 550

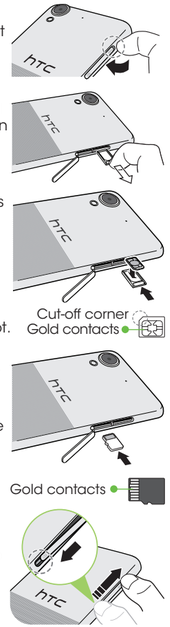
htc®

Getting to know your HTC Desire® 550

Phone setup

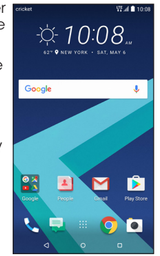
Insert the SIM and microSD™ card

1. With your phone **off** and facing **down**, open the slot cover with your thumb or finger.
2. To remove the tray, insert your fingernail in the small groove in the tray and then pull the tray out.
3. Place your SIM card into the upper SIM slot of the tray with the gold contacts facing **up** and the cut-off corner facing **out**.
4. When reinserting the SIM tray, make sure it is facing **up** so that the SIM card doesn't fall out. Slide the tray all the way into the slot.
5. To add an optional microSD™ card, insert your card into the bottom slot, with the gold contacts facing **up** and towards the slot. Slide the card all the way in until it clicks into place.
6. Close the slot cover by sliding the plastic hinge into the side and press the cover until it clicks into place.



Navigating your phone

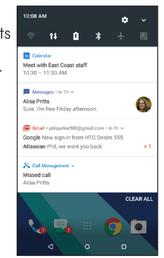
- Use your fingertip to lightly touch the screen.
- Use quick flicks of your finger on the touchscreen to swipe up, down, left, and right.
- To view recent apps, tap the **Recent** ☐ key.
- To return to the previous screen, tap the **Back** ◁ key.
- Tap the **Home** ◯ key at any time to return to the main home screen.
- Tap and hold the **Home** ◯ key to launch Google Now.
- Tap **App tray** ⋮⋮⋮ to access applications.



Notifications panel

The Notifications panel provides quick access to alerts including new messages, emails and software updates.

- Touch the Notifications bar and drag your finger down to see the Notifications panel.
- Swipe right to clear individual notifications or tap **Clear all** to clear all notifications.

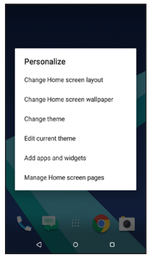


Personalize

Customize home screens

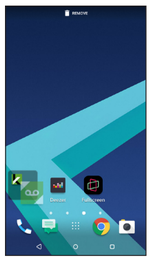
1. From the home screen, press and hold a blank area to access customization options.
2. Choose what you want to customize, such as your home screen wallpaper, theme, and widgets.

You can also take personalization even further by using **Themes** in the **App tray** ⋮⋮⋮.



Organize home screens

- To move a widget, shortcut, or folder, tap and hold it and then drag it to a new location.
- To delete an item, tap and hold and then drag it to **Remove** at the top of the screen.
- To create a folder, tap and hold an icon and drag it on top of another icon.
- To rename a folder, tap it, tap the folder name, and tap the **Folder** name field to bring up the keyboard.

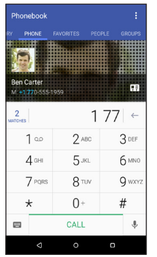


Calls and voicemail

Make a call

1. From the home screen, tap **Phone**.
2. Select an option to make a call:

- **Phone**: Manually enter a telephone number.
- **Call History**: Swipe right to return or retry a call.
- **Favorites**: Swipe left to call favorite contacts.
- **People**: Call people in your address book.
- **Groups**: View people organized by category.



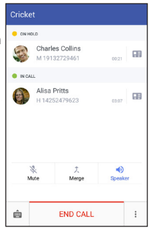
Check voicemail

1. From the home screen, tap **Phone**.
2. Press and hold the number **1** key on the keypad.
3. Or tap **Visual Voicemail** from the home screen to see who has left you a voicemail.

Use call waiting

Answer a call when you are on an existing call.

1. While on a call, you'll hear a tone if another call comes in.
2. Tap **Answer** to accept the second call and put the first call on hold.
3. To switch between the calls, tap a call on the screen.



More information

On the Web

Detailed support information, including device specifications and the full user manual, is available at: **www.cricketwireless.com/support/devices**.

On the phone

- Check out the **Help** app for self-help in troubleshooting basic problems.
- Call Customer Care at **1-855-246-2461** or dial **611** from your phone.

Accessories

Cricket offers a full line of accessories.
For more information go to
www.cricketwireless.com/shop/accessories
or visit your local Cricket store.

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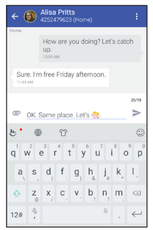
Text and picture messaging

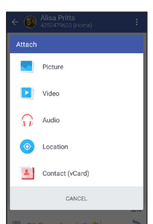
Send a text message

1. From the home screen, tap **Messages**.
2. Tap +.
3. Enter a contact name or mobile number in the **To** field or tap to choose from your contacts.
4. Tap the **Add text** field and enter your text.
5. Tap ➤.



Send a picture message

1. Follow steps 1 - 4 above.
2. Tap, and then choose an attachment type.
3. Select or browse for the item to attach.
4. Tap ➤.



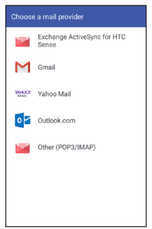
Please don't text and drive.

Email

Email setup

1. From the home screen, tap **App tray** > **Mail**.
2. Select an email provider.
3. Enter the email address and password, and then tap **Next**.
4. Follow the onscreen instructions, and then tap **Finish setup**.

   Your email will begin to synchronize with your phone.



Send an email

1. From the home screen, tap **App tray** > **Mail**.
2. Switch to the email account that you want to use.
3. Tap +.
4. In the **To** field, type email addresses or tap to choose from your contacts.
5. Enter the subject and your message.
6. To add an attachment, tap.
7. Tap ➤ to send or to send it later, tap > **Save**.

Note: To set up your corporate email, contact your IT administrator.

Cricket services

These services make using Cricket even better and easier!

My Cricket: Access billing, make a quick payment, view usage and access support from the palm of your hand.

Cricket Visual Voicemail: Quickly view, access and play back your voicemail messages. Easily save important numbers to your Favorites list and respond to messages by calling back or texting.

Deezer: Listen on-the-go with ad-free streaming music, download your favorites to your phone and get customized playlists based on your preferences.

Apps on Google Play

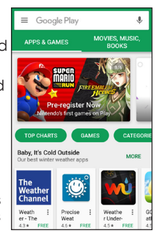
Setup Google Play™

1. From the home screen, tap **Play Store**.
2. Enter your existing Google® Account or create one following the steps on the screen.

Navigate Google Play

From Play Store, there are multiple ways to search for apps, games, and more.

1. Tap a category to browse popular apps, games, movies, and music organized by popularity or category.
2. Tap the **Google Play** text field to search the Play Store for a specific game or app.
3. To install, tap the app and follow instructions.



Once installed, you will see a notification in the Notifications panel. Open the app from this notification or by locating the app in the **App tray**.

Note: A payment method is required to purchase apps.

Camera and video

Take a picture

1. From the home screen, tap **Camera**.

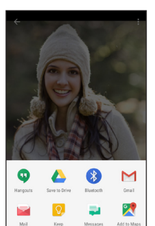
2. Tap to take a picture.

Take a video

1. From the home screen, tap **Camera**.
2. Tap to change to video mode.
3. Tap to start recording and to end recording.

View and send pictures

1. From the home screen, tap **App tray** > **Photos**.
2. Tap a thumbnail to view it in full screen.
3. Tap to share via Bluetooth®, send by email, send as a message, or upload to a social network.



* Data charges may apply.